

**QUESTIONS TO ASK THE BODY SHOP YOUR INSURANCE COMPANY RECOMMENDS
BEFORE HAVING YOUR VEHICLE REPAIRED**

QUESTIONS TO ASK	THE RECOMMENDED BODY SHOP		COLOR CRAFTERS
	YES	NO	
1. Are the body technicians ASE and/or I-CAR certified?			YES
2. Does the body shop guarantee use of factory quality parts?			YES
3. Does the body shop work for you or does it work for the insurance company?			WE WORK FOR YOU
4. Does the body shop have a frame bench?			YES
5. Does the body shop provide an electronic printout of frame work before and after the repair?			YES
6. Does the body shop provide itemized billing for all work completed?			YES
7. Does the body shop restore the vehicle to pre-loss condition and bill extra without your knowledge?			NEVER
8. Does the body shop put all of the above in writing?			YES

Just print and use when talking to that Body Shop